

**Gull Cottage  
41 Queen Street  
Penzance  
Cornwall.  
TR18 4BH**

### **Information for Clients:-**

Gull Cottage is situated in the conservation area of Penzance.  
We wish you a pleasant stay and hope this information is helpful.

### **The Key**

You will have received the key in advance. At the end of your stay please return it to my Kent address given below and in the Cottage Handbook. Please apply correct postage. It will count as a large letter. The post office kept a key for six months because it only had a standard first class letter stamp. The locks and keys are very high security and are sourced in Australia at a replacement key cost of £35. (Feb 2014)

### **Parking**

On Street - Queen Street or alternatively The Promenade, St Mary's Place or Morrab Rd. All unrestricted. Local council car parks are free from 4.0pm to 9.0am.

### **ON ARRIVAL:-**

1) The **electricity** will be switched on.

The fuses are housed in the white cupboard adjacent to the front door as are spare bulbs.

In the winter months the **water** will have been turned off only if the weather is extremely cold. The **stopcock** and main **gas tap** are located in the white box behind the lounge door.

- 2) Please empty the **fridge** and open the door before leaving and switch off at the socket situated in the cupboard to the left.
- 3) The small **freezer** in the shed should also be turned off on your departure and the door left open.
- 4) **Wifi Key**. - d6dd64b6f4

For **security** reasons please ensure the downstairs windows are locked shut when leaving the house unoccupied. Window and rear door keys are located in the Key Box by the back door. **Front and back door locks are identical.**

Cooker, Washing Machine, Microwave and other appliances instruction booklets are kept in this folder. The gas hob is self-igniting but a kitchen lighter will be found in the drawer under the microwave.

The **central heating** operating instructions are also in this folder but should not be needed. On arrival the boiler will give **hot water** on demand. The programmer is to the right of the television and is fully automatic and **must not be touched**. No adjustment is required. **BUT**, if there is a problem:-

- 1). Check display on front of Boiler. If it says "F" then press reset button.
- 2). If pressure reading is below .5 bar on display the boiler will not function. To rectify carefully ease the tap found up under the boiler and allow pressure to build to 1.0 bar as shown on display. Turn the tap off as soon as pressure is corrected. Do not over pressure. Be gentle! Alternatively call our Housekeeper.

**OPEN GAS FIRE:** - The Lounge fire can be used by:-

- Turning on brass gas tap found in white box behind lounge door,
- Turning on gas tap found to right of fire. (On = in line with pipe)
- Pull out grate front,
- Press in and turn (anti-clockwise) control knob, repeat action until pilot light is clearly visible.

After ten seconds release pressure on knob and continue to turn until fire is at desired heat.

To turn off turn knob anti clockwise till horizontal.

Turn off both gas taps when not in use.

**Do not throw anything on the fire.**

All open fires require caution especially when children are present.

**Please do not leave the fire unattended.**

The chimneys in the dinning room and upstairs don't work so please do not attempt to use them under any circumstances.

**Rubbish** - All General Waste should be securely bagged and placed in the Biffa Black Sack inside the Seagull Proof Bag (SPB) housed in the wheely bin. Either wheel the bin through the cottage or remove the SPB and carry it through for Biffa to empty from outside the front door. Refuse collection occurs early on Friday morning. Biffa are contracted now that the Council no longer service holiday cottages. The **recycling box and bags** are kept in the outhouse. Recycling rules are posted on the inside of the outhouse door and elsewhere in this folder. Recycling banks are found at Tesco's or the Promenade Car Park opposite Lidl's.

If you should have a **dog** with you, would you please ensure that he/she is not left alone in the cottage? Please do not allow the dog on the furniture or to fowl the patio, as there may be small children occupying the cottage after you. We appreciate that you would probably like to take your dog with you to the beach, so listed below are the dog friendly / unfriendly beaches.

**Dogs NOT allowed (April to November) :-** St Ives; Porthmeor; Porthgwidden; Harbour; Porthminster; Carbis Bay; Hayle Towans; Godrevy Cove to Ceres Rock at Gwithian; Marazion ( Causeway to Red River) Long Rock; Penzance Promenade; Mousehole (including harbour); Porthcurno; Sennen Cove; Praa Sands; Wherrytown; Perranuthnoe.

Dogs are allowed (all year):-St Ives; Hor Point; Clodgy Point;  
Porthkidney Sands at Lelant;  
Penzance; marazion (Red River) Wherrytown (Larigan River to Newlyn);  
Sandy Cove; Roskilly; Salt Ponds at Mousehole;  
Lamorna Cove.

The **TV** works with a **DVD recorder**.

**TV** - Black (Sony TV) remote - Use "Guide" & or numbers & or "Prog". Using other remote buttons may detune the set

**DVD** - Large Black (Sony DVD) remote - "HDD" to view pre recorded DVD & or record a program. Use guide to select a program to record. Select "DVD" to view a purchased film. To switch between TV & DVD Press top left button on TV remote or bottom right on DVD remote.

**I-Player**. Use Amazon Fire Stick. HDMI2 on menu. Please note I have no subscription to Amazon Prime or other pay to view services.

**Please do not allow children to eat in the lounge. The upholstery is very difficult to clean in the brief period between lettings.**

Details of some of the many **attractions** to be found locally are placed in the writer's box adjacent to the front door. Please feel free to add any leaflets advertising venues that you can recommend.

GENERAL POINTS:-

- 1) The main bedroom offers a "King Size" **double bed**. The second bedroom has **three standard single beds**. A folding **Babies Cot** is kept under the bunks. There are tea towels kept under the bathroom sink.
- 2) We ask that the cottage is left clean for other occupants. (Please inform the agent or caretaker if you did not find the rooms in an acceptable state).

- 3) A **vacuum cleaner** is kept under the stairs and there are various cleaning products in the kitchen and bathroom. Please do not use anything abrasive on the bath.
- 4) **Toilet rolls** are not provided.
- 5). The Kitchen and Bathroom cupboards are usually stocked with cleaning products & condiments. We ask tenants to leave similar for future occupants.
- 6) A **watering can** & Water Butt are to be found on the patio and an outside tap in the outhouse next to the outside toilet. If you've been lucky with hot weather, would you be so kind as to give the plants a drop of water.
- 7) A **Bar B Que.** is available (kept in the outhouse). Please clean grills after use.

8) The nearest **casualty hospital** is West Cornwall Hospital, Penalverne Rd, Penzance.(see map pages 12-13).

9) There is a **Doctor's surgery** at the top of Morrab Rd opposite the Library.(see map).

We hope you have a pleasant stay at Gull Cottage and enjoy Cornwall.

### ON DEPARTURE

- 1) Please vacate the property before 10:00am. on the day of departure.
- 2) Please remember to remove all food from the fridge, leave the door ajar and switch off.
- 3) Empty the freezer in the shed, switch off and leave the door ajar.
- 4) Please leave a note on the dining table of any damage or breakages that the Housekeeper will need to attend to, prior to the next guests arriving.
- 5) Please ensure all doors and windows are closed and locked, window and back door keys replaced to the Key Box and the front door key posted back to the Owner:-

**The Owner.**

Michael Meredith

Meneghy

4 Medway Avenue

High Halstow

Rochester

Kent

ME3 8TL

01634 252939 / 0785 00 33 66 0

[m.meredith@zen.co.uk](mailto:m.meredith@zen.co.uk)

**The Housekeeper**

Mrs Donna Pover

26 Treassowe Road

Penzance.

TR18 2AU.

Ph. 01736 369870

Mob Ph. 07931 762943

March 2020.